10 Practice file

Working with words

1 Complete this email with words from the list.

decisions ideas solutions problems in a team meetings

Hi Xander, My new job's great – I'm so glad I moved departments. In this job we work I
n this job we work ¹ I'm the assistant to the
technicians who find ² for our customers. I don't make ³ or solve ⁴ , but it's my job to tell the team about changes and new systems. Sometimes I attend ⁵ where we work together to develop ⁶ for the future. It makes a nice change to be part of a team.

2 Complete these sentences, then find the words in the word search.

1	I usually	a meeting every Tuesday.
	1 usually	a lifecting every ruesday.

- 2 It was a ______ decision to close the factory.
- 3 I called the Helpdesk because I had a _ problem.
- 4 Our bosses want us to _____ solutions to our customers' problems.
- 5 We have more ideas when we _____ in a team.
- 6 At the brainstorming meetings we ______ ideas for marketing campaigns.
- 7 Lenny had some _____ideas for the team-building weekend.
- 8 Roberto must _____ the right decisions so the project doesn't cost more money.
- 9 We have ten urgent orders and there's a transport strike we don't know how to _____ the problem.
- 10 The company doesn't allow Internet surfing that's HR's _____ decision.

1	G	H	L	F	F	D	L	J	Α
H	٧	E	U	X	E	1	A	0	U
W	В	E	E	٧	W	F	N	H	E
X	Q	K	E	Z	A	F	1	D	Q
U	A	L	Z	E	C	1	F	G	Y
M	0	X	F	E	S	C	D	0	U
P	W	0	R	K	٧	U	R	0	H
D	N	E	T	T	A	L	T	D	В
В	٧	J	J	U	W	T	0	1	L
N	1	P	T	S	W	U	G	S	Y

Business communication

1	C	om	plete this co	onversation v	vith phrases from the list.					
		Do	you think	I think	What do you think					
		m	y opinion	Yes, I agree	2					
	Α	1_		about	our new advertisement?					
					e best one so far.					
	Α	3								
	В	4_		the pic	cture is big enough?					
		Ol			, the logo should be					
2	Pı	Put the words in <i>italics</i> in the right order to continue								
	th	ie c	onversation	n from 1.						
	В	I	agree / don'	t ¹	f					
		The logo is the most important thing. I like the colours of								
		the packaging - opinion / your / what's								
					?					
	В	-519.75		ALL DATE CONTROL OF						
			make the packaging more interesting with the same							
		colours.								
	A	A true / that's 5 It's not the most attractive box for such a great product.								
		11:	s not the mos	attractive bo	x for such a great product.					
3	U	<u>Underline</u> the best option in <i>italics</i> .								
	1	A What's your opinion?								
		B That's true. / Well, I think								
	2	A I think we should change suppliers.								
		B What do you think? / I'm not so sure.								
	3	3 A I don't think that's a good idea.								
		В	I disagree. /	In my opinion.						
	4	Α	What do you	ı think?						
		В	That's true. /	In my opinion	,					
	5	Α	In my opinio	n, it's a waste	of time.					
		В	I think we sho	ould. / Yes, I a	gree.					
4	W	rit	e the missin	g word / lett	er in these sentences.					
	1	What you think?								
	2	2 That true.								
	3	Do think our company is the best?								
	5	I not so sure.								
		6 My opinion, we should stop production.								

Language at work | Present continuous | Superlatives

Present continuous

Form

See Practice file 8 for how to form the present continuous.

Use

Present

For an action happening at the time of speaking.

For a temporary situation.

For a current trend.

See Practice file 8 for more information.

Future

To describe a fixed arrangement in the future. We usually know the time of the arrangement.

The goods are arriving this afternoon.
I'm going to New York next month.
He's taking some holiday next week.

Superlatives

Form

One-syllable adjectives (also some two-syllable adjectives)

Adjectives ending in a consonant: add -est

fast → the fastest

Adjectives ending in -e: add -st

wide → the widest

Adjectives ending in a vowel + consonant: double the consonant and add -est

big → the biggest

Adjectives ending in -y: replace the -y with -iest

easy → the easiest

Long adjectives - 2 syllables or more

Irregular adjectives

good → the best

bad → the worst

Remember: the is always used before the superlative.

Use

To compare more than two things.

John's idea was good. Ingrid's idea was better. But, of the three, Ling's idea was the best.

1	Complete this conversation using the present
	continuous form of the verbs in the list.

	go	finish	take (x2)	visit	do			
	leave	meet	have	work				
Α	Where's	s Katja? W	/hat 1	she d_		?		
В	She ² _		f	an email.				
A			lr			ours and		
В	I'll tell her to hurry. ⁵ you v our clients when you arrive?							
	7	m_	g in t					
			er together.					
			t					
A	Yes, but I ¹⁰ still w on the introduction. I can finish it on the plane.							
В	Well, have a good flight.							
A	Thanks, Michi.							
		sentence future (<i>F</i>	es from 1 ta 7)?	ılking abo	ut the	present		
1	What's	she doing	?					
2	She's finishing an email							
3	My plane's leaving in two hours							
4	She's taking me to the airport.							
5	Are you visiting our clients when you arrive?							
6	We're meeting in the evening							
7	Are you taking the presentation with you?							
8	I'm still working on the introduction							

3 Tick (✓) the correct sentence.

2

- 1 a That was the most important decision in my whole career.
 - b That was most important decision in my whole career.
- 2 a I think Gina has the goodest marketing idea.
 - b I think Gina has the best marketing idea.
- 3 a My mobile phone is the most up-to-date I could find.
 - **b** My mobile phone is the most up-to-datest I could find.
- 4 a Our competitor is the bigest company in the market.
 - b Our competitor is the biggest company in the market.
- 5 a That Internet provider is the most expensive, but offers the bestest service.
 - **b** That Internet provider is the most expensive, but offers the best service.
- 6 a The German manufacturer makes the highest quality goods in our field.
 - b The German manufacturer makes the most highest quality goods in our field.