

7 | Practice file

Working with words

1 Complete the sentences.

- Our flight lands in Helsinki at 19.30.
- I hope we will make our _____ to New York in Frankfurt.
- What time does the train to the airport _____?
- Would all passengers for Flight LH 129 go to _____ 16?
- We have a _____ for a double room for two nights.
- Exercise _____ in the hotel include a pool, a spa, and a gym.
- How many pieces of hand _____ can I take on the plane?
- Passengers with small children usually _____ the plane first.
- We were late because our plane was _____ for an hour in Stockholm.
- You can put valuables in the _____ in your room.

2 Match 1–9 to a–i to make phrases. Then complete the sentences with the phrases.

- | | |
|---------------------|------------|
| 1 single <u>bed</u> | a building |
| 2 shuttle _____ | b bed |
| 3 departure _____ | c trip |
| 4 key _____ | d bus |
| 5 terminal _____ | e desk |
| 6 double _____ | f room |
| 7 one-way _____ | g lounge |
| 8 business _____ | h card |
| 9 check-in _____ | i ticket |

- My hotel room was so small that there was only space for a single bed.
- We did some shopping in the _____ before we went to our gate.
- She couldn't get into her hotel room because she didn't have her _____.
- There's a _____ between terminals every five minutes.
- Jack's wife accompanied him to Paris, so the company booked a _____.
- The taxi dropped us off outside the _____.
- He bought a _____ to Rome because he didn't know when to come back.
- The manager of the office is away on a _____ this week.
- They told us at the _____ that our flight was cancelled.

Business communication

1 Match 1–8 to responses a–h.

- Did you have a good journey? e
 - Is this your first time in Tokyo? _____
 - Did you see the palace? _____
 - Do you often go away on business? _____
 - Where do you usually go on holiday? _____
 - Are you interested in water sports? _____
 - What kind of music do you like? _____
 - What did you think of the Dalí museum? _____
- a Yes, I am. I love windsurfing and jet-skiing.
 b Oh, anything really. And I love going to concerts.
 c I thought it was great.
 d No, unfortunately I didn't get the chance.
 e Yes, it was fine thanks. Just a short delay in Paris.
 f No, I came a few times when I was a student.
 g I usually go to Greece with my family.
 h Yes. I have two or three trips a month.

2 Complete the conversation with a word from the list

- been Did go kind often see think trip
- A Did you have a good ¹ trip?
- B It was a bit tiring actually. We were delayed for two hours at Heathrow.
- A You must be fed up then. Have you ² _____ to Marrakech before?
- B No, this is my first visit.
- A Do you ³ _____ travel abroad on business?
- B No, hardly ever. I prefer going abroad on holiday.
- A Really? Where do you usually ⁴ _____?
- B We go somewhere different every year. Last year we went to Thailand.
- A Did you ⁵ _____ the Reclining Buddha?
- B Yes, I did. Bangkok was really interesting.
- A ⁶ _____ you visit the islands, too?
- B Yes. We went to the island from the film 'The Beach'.
- A What did you ⁷ _____ of it?
- B It was a bit disappointing really. There were too many tourists.
- A What ⁸ _____ of films do you like?
- B I prefer action films really. And you?
- A Me too. And thrillers.

Language at work | Countable and uncountable nouns

Nouns

Form

1 Nouns are either countable or uncountable. Countable nouns have a single and plural form. Uncountable nouns have one form.

Countable nouns: room (rooms), bus (buses), city (cities)

Uncountable nouns: money, information, luggage

2 Most plural countable nouns end in -s but some are irregular.
person → *people* *woman* → *women* *child* → *children*

3 Use *a* or *an* with singular countable nouns.
a reservation **an** appointment

Use *some* with plural countable nouns and uncountable nouns.
some facilities *some information*

4 Singular countable nouns use a singular verb form.
Is there a shuttle bus to Terminal 3?
My flight is delayed.

Plural countable nouns use a plural verb form.
Are there many people at the check-in desk?
The tickets aren't very expensive.

Uncountable nouns use a singular verb form.
Is there time for us to look in the Duty Free shop?
Our luggage is already on the plane.

Many / much

Use

1 Use *many* only with plural countable nouns.
How many gates are there in Terminal 1?
Not many.

2 Use *much* only with uncountable nouns.
How much money did you spend?
Not much.

3 *Much* and *many* are mostly used in questions or negative statements.
How many employees are there in your company?
How much hand luggage have you got?
There aren't many people at the gate.
There isn't much time between our connecting flights.

Language tip

Many nouns that are countable in a lot of other languages are uncountable in English.

Say: *information*

Don't say: *an information; informations*

Other examples: *advice, equipment, accommodation*

1 Write the words from the list in the correct place in the table.

bill flight hotel information luggage
 money reservation suitcase travel work

Countable	Uncountable
bill	

2 Choose the correct answer from the words in *italics*.

- I don't need to take *much* / *many* luggage as I'm only staying for one night.
- All my money *is* / *are* in the safe in my room.
- There *is* / *are* a lot of traffic today.
- How *many* / *much* people are waiting for the shuttle bus?
- We got *a* / *some* bad news when we arrived at our destination.
- My work *is* / *are* very near my house.
- How *much* / *many* time have we got before we board?
- The information the hotel receptionist gave us *was* / *were* wrong.

3 A passenger is checking in for a flight. Complete the conversation with a suitable word.

- A Good morning. Can I have your passport, please?
 B Hello. Yes, of course. Here you are.
- A Thank you. How ¹ *many* suitcases have you got?
 B Just this one. Can I have a window seat, please?
- A I'm afraid there ² _____ any window seats, but I can give you ³ _____ aisle seat.
 B OK. That's fine.
- A How ⁴ _____ hand luggage are you carrying?
 B I've got ⁵ _____ laptop and a coat.
- A That's fine. Now, here's your boarding pass.
 B How much time ⁶ _____ there before the plane takes off?
 A Boarding will start in about an hour.
- B OK, thank you. Just one more question. I need ⁷ _____ money. ⁸ _____ there any cash machines in the departure lounge?
 A Yes, there are. They're just past the security check. Have a good flight.