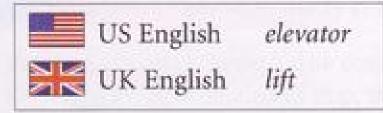
### CHECKING IN

2.16 Listen to Allie checking in. Answer the questions.

- 1 Does the receptionist call Allie 'Ms Gray' or 'Mrs Gray'?
- 2 How many nights is Allie staying?
- 3 What's her room number?
- 4 What time's breakfast?
- 5 Which floor is the Pavilion Restaurant on?





## CALLING RECEPTION

a 2.17 Cover the dialogues and listen. Who does Allie phone? Why?

# YOU SAY **YOU HEAR** Hello, reception. Hello. This is room 419. How can I help you? I have a problem with the air-conditioning. It isn't working, and it's very hot in my room. I'm sorry, ma'am. I'll someone up to look at it right now. Thank you. service. Can I help you? Hello. This is room 419. Can I have a tuna sandwich, please? Whole wheat or \_\_\_\_\_ bread? Whole wheat, please. or without mayo? Without. or salad? Salad, please. With . to drink? Yes, a Diet Coke. With and lemon? Just ice. It'll be there in five minutes, ma'am. Thank you.



- b Listen again. Complete the YOU HEAR phrases.
- c 2.18 Listen and repeat the YOU SAY phrases. Copy the <u>rhy</u>thm.
- d In pairs, roleplay the dialogues. A (book open you're the receptionist / room service, B (book closed) you're Allie. Swap roles.

## SOCIAL ENGLISH coffee before the conference

- a 2.19 Listen and mark the sentences T (true) or F (false).
  - 1 Mark is going to take Allie to dinner tonight.
  - 2 The cocktail party is on Thursday.
  - 3 Allie wants to see the bay and the Golden Gate Bridge.
  - 4 Brad is from the San Francisco office.
  - 5 Brad offers to take Allie sightseeing.
- b Complete the USEFUL PHRASES. Listen again and check.
- c 2.18 Listen and repeat the phrases. How do you say them in your language?

#### **USEFUL PHRASES**

- A W\_\_\_\_done!
- M Did you s \_\_\_\_ well?
- A How are t\_\_\_\_? M They're fine.
- A What are the p\_\_\_\_\_ for the week?
- M Allie, t\_\_\_\_\_ is Brad Martin.
- M It's t\_\_\_\_\_ to go.



Every week we ask readers to send in a favourite photo, together with a short description of why the photo is important to them. This week's winner is Dominic, a graphic designer from London.



- One of my favourite photos is of a man cooking fish.
- I took the photo 1 \_\_in\_\_ the summer of 1994 when I was 2. holiday in Africa.
- Zanzibar, and we were sailing round the islands. We caught some fish, and then landed 4. one of the islands, and our guide made a fire and cooked the fish.
- 4 Richie, the guide, was a wonderful person he became a good friend. He was also a fantastic cook. I can't remember exactly what fish he was cooking in the photo, but it tasted delicious!
- I keep this photo 5\_\_\_\_\_ the wall in my studio. 6. a grey, rainy day in London, I just have to look 7. it and then memories of a wonderful adventure come back, and I can imagine that I'm 8 sunny Africa again.
- Match the questions with paragraphs 1-5.

What was happening when you took the photo? Where do you keep it? Why do you like it? What's your favourite photo? Who took it? When? Where?

Tell me more about who or what is in the photo.

You can keep a photo... an album. your wallet. in your bedroom. the wall. on a table. your bed. by

b Complete the text with at, in, or on.

WRITE about your favourite photo. Answer the questions in a in the right order.

CHECK your description for mistakes ( grammar , punctuation , and spelling ). Attach a copy of the photo if you can.