8 On the phone

CHECKING OUT

- 8.13 Listen to Allie talking to the receptionist. Answer the questions.
- 1 When is she leaving the hotel?
- 2 When does she want to pay?
- 3 What time is her flight?
- 4 What time does she have to be at the airport?
- 5 What is the message for her?



MAKING PHONE CALLS

a 8.14 Cover the dialogue and listen. Who does Allie want to speak to? What happens the first time she calls? Is the news good or bad? What is it?

YOU HEAR	YOU SAY
Sorry, you've got the number.	Hello. Is that MTC? Oh sorry.
MTC New York. How can I help you?	Hello. Can I speak to Lisa Formosa, please?
Just a moment. I'll you	
Hello. No, I'm sorry. She's not at her desk right now. Sure.	
MTC New York. How can I help you?	Hello. Can I speak to Lisa Formosa, please?
	Hi Lisa. It's Allie Gray. Great, great. Well? Is it good news or bad news?



- b Listen again and complete the YOU HEAR phrases.
- c 8.15 Listen and repeat the YOU SAY phrases. Copy the rhythm.
- d In pairs, roleplay the dialogue. A (book closed) you're Allie, B (book open) you're all the other people. Swap roles.

SOCIAL ENGLISH saying goodbye?

- a 8.16 Listen and mark the sentences T (true) or F (false).
 - 1 Mark thinks that their relationship has a future.
 - 2 She thinks it's a problem that Mark is very different from her.
 - 3 Mark tells Allie he's going to move to another company.
 - 4 Allie is very surprised.
 - 5 Allie is going to be Mark's wife.
- b Complete the USEFUL PHRASES. Listen again and check.
- c 8.17 Listen and repeat the phrases. How do you say them in your language?

USEFUL PHRASES

- A Thanks for e____.

 M C____! To us.

 A What do you m____?
- M I that amazing?

 M What's the m ?
- M I dank b
- M I don't b_____ it.



Giving your opinion

a Read the article and complete it with these words.

above all although another but general however secondly which who



The good side

For me the first good thing about the weekend is that I don't have to go to work. I like my job, \(^1_but_\)

I have to spend all day inside, in an office, and I'm a person \(^2_\) loves being outside. \(^3_\) good thing is that I don't have to get up early. During the week I have to get up at half past six every day. It's not too bad in the summer but I hate it in the winter when it's dark in the morning.

But \(^4_\), I like the weekend because I have time to do all the things I really enjoy doing, like listening to music, reading, or going out with friends.

The bad side

5______, there are some things I don't like about the weekend. Firstly, I have to go shopping on Saturday morning, and the supermarket is always crowded. 6______, on Sundays we always have lunch with my husband's family.
7_____ my mother-in-law is a good cook and her food is delicious, I don't usually have a good time. The family always argue and we end up watching TV, 8_____ I think is boring.

But in ⁹_____ I love the weekend – I often get a bit depressed on Sunday afternoon when I know that the weekend is nearly over.

- b Read the article again. Now cover it and, from memory, mark the sentences T (true) or F (false).
 - 1 She works outside.
 - 2 She has to get up early during the week.
 - 3 She enjoys shopping on Saturdays.
 - 4 Her husband always makes lunch on Sundays.
 - 5 She doesn't like watching TV.

What do you think of the weekend? WRITE two paragraphs.

Paragraph 1 The good side

For me the best thing about the weekend is ...

Paragraph 2 The bad side

However, there are some things I don't like. For example,...

Final sentence Do you love it or hate it?

But in general,...

CHECK your article for mistakes (grammar , punctuation , and spelling)