

B Roleplay 1

You're a patient. A is your family doctor. You haven't been to the doctor's for some time so you're quite surprised to see that you have a new family doctor. You had known the previous doctor all your life. He knew all about your fear of flying and was very sympathetic to the problem. He also knew about your fear of needles and injections. You're going on holiday next week – by plane. Your old doctor always prescribed Calmozene – a tablet which relaxes you when you fly. If you take two before the plane takes off, you simply fall asleep and don't feel afraid. You know what you want – Calmozene! If you don't get it, you can't go on holiday. You are not very convinced by alternative medicine!

- Answer any questions the doctor asks you about your age, job, family life, previous illnesses, operations. Explain the reasons for today's visit.
- Ask the doctor to prescribe Calmozene and explain why you need it.
- Only accept an alternative form of treatment you feel completely happy with.

You start the conversation.

Good morning doctor. You're new, aren't you?

Roleplay 2

You're a family doctor. A is your patient. You've been working for seven hours and you're very tired. Your last patient is a man/woman who comes to see you very often, always with a different problem. You think he/she might be a hypochondriac. For some reason, this patient always calls you by your first name. You hate that!

- Ask him/her not to call you by your first name. Ask him/her to call you Dr Woods.
- Ask what his/her symptoms are (this week) and how long he/she has had them.
- Give your diagnosis (a virus) and refuse to send him/her to a specialist.
- Prescribe some painkillers.

A will start.